Tuya WLAN and Notification Settings
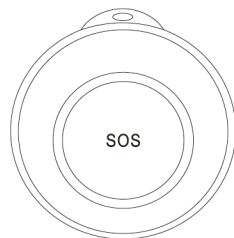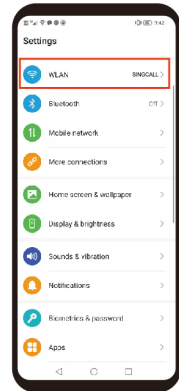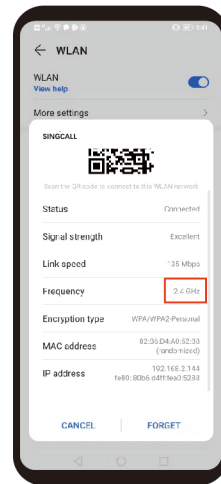
For Android system, please enter [Settings] --- [WLAN], and click to display the Wi-Fi frequency.
● IOS does not support the display of Wi-Fi frequency.

Step1. Enter phone settings.

Step2. Confirm the Wi-Fi connected to the mobile phone is 2.4GHz.
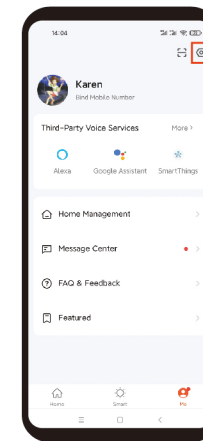

If you can't view the wifi details or if it's an IOS, please log in to the router's gateway address to check and set it to 2.4GHz (the gateway address is usually written on the label on the back of the router).
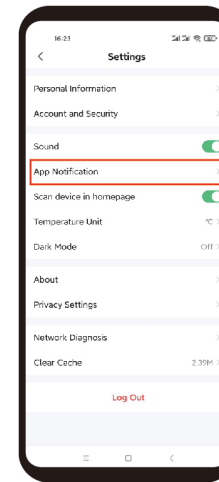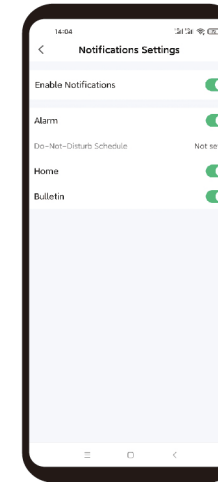

Tuya APP Notification Setting

Step1. Click【◎】.
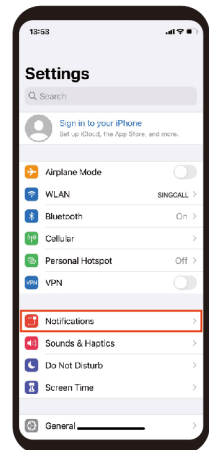

Step2. Click【App Notification】.

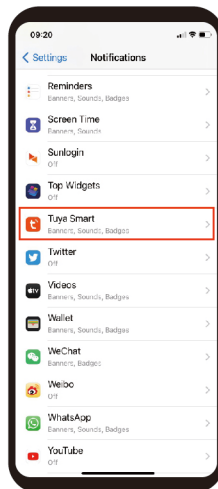**Step3.** Confirm Notification of Tuya APP all opened.

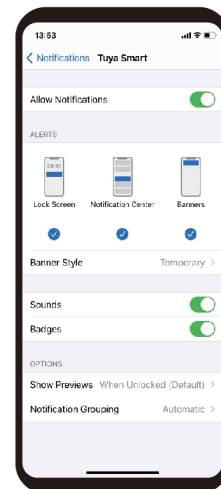**Phone System Notification Setting--IOS**

Step1. Click【Notifications】.
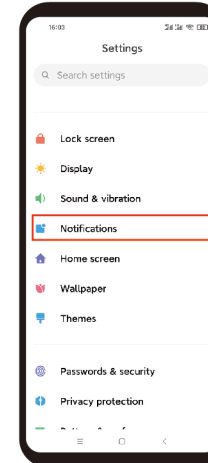

Step2. Click【Tuya Smart】.

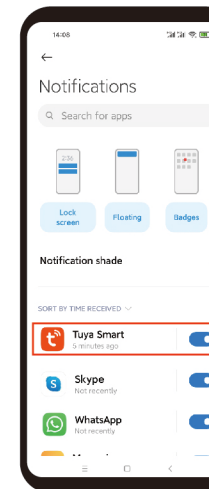**Step3.** Confirm Notification of phone setting all opened.
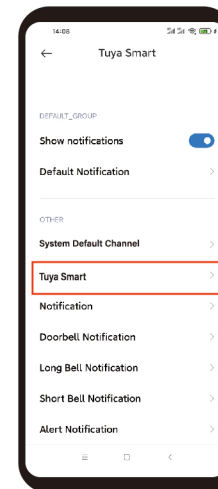

Phone System Notification Setting--Android

Step1. Click【Notifications】.

Step2. Click【Tuya Smart】.

Step3. Click【Tuya Smart】.

Step4. Confirm Notification of phone setting all opened.